



QUEENS CENTERS FOR PROGRESS

*Services for People with Developmental Disabilities*

## ANNUAL REPORT

2021-22

Ending 6/30/2022



**2021-22  
What a  
year  
it was!**



81-15 164 Street, Jamaica NY 11432

Telephone: (718) 380-3000

Visit our website: [www.queenscp.org](http://www.queenscp.org)

Like us on Facebook: [Facebook.com/QueensCP](https://www.facebook.com/QueensCP)



**PRESIDENT**

Margaret MacPherson

**FIRST VICE PRESIDENT**

Hon. Raymond J. Irrera

**VICE PRESIDENTS**

Joseph A. Cristiano, Esq.

Hon. David Elliot

Hon. Tarek M. Zeid

**ACTIVE PAST PRESIDENTS**

Hon. George E. Berger

John J. Governale

Michael J. Macaluso

Hon. Natalie Rogers

Jack M. Weinstein, Esq.

**SECRETARY**

Patricia Coulaz

**TREASURER**

Thomas N. Toscano, Esq.

**BOARD OF DIRECTORS**

Gerald J. Caliendo

Raymond Chan

Anthony S. Cosentino

Franz Gritsch

Hon. James Kilkeny

Nancy Vargas

**EXECUTIVE DIRECTOR**

Terri Ross

**CHIEF FINANCIAL OFFICER**

Bonnie Ng

**DIRECTOR OF CHILDREN'S SERVICES**

Cindy Heller

**DIRECTOR OF ADULT SERVICES**

Edward T. Weiss

**DIRECTOR OF RESIDENTIAL SERVICES**

Sheela Sooklall

**DIRECTOR OF CLINICAL SERVICES**

Marisa Fojas, LCSW

**DIRECTOR OF DEVELOPMENT**

Wendy Phaff Gennaro

**DIRECTOR OF HUMAN RESOURCES**

Harriet L. Perry

**DIRECTOR OF BELLEROSE DAY SERVICES**

Geraldine Feretic

**DIRECTOR OF 164TH ST. DAY SERVICES**

Josie Davide

**DIRECTOR OF VOCATIONAL SERVICES**

Kate Valli

**DIRECTOR OF QUALITY IMPROVEMENT & SYSTEMS INTEGRATION**

Ellen J. Arocho

**DIRECTOR OF INFORMATION TECHNOLOGY**

Syed Asif



**QCP Adult Center**

81-15 164<sup>th</sup> Street  
Jamaica, NY 11432

Tel. 718-380-3000  
Fax 718-380-0483

**QCP Bellerose Center**

249-16 Grand  
Central Parkway  
Bellerose, NY 11426

Tel. 718-279-9404  
Fax 718-423-1404

**QCP Children's Center**

82-25 164<sup>th</sup> Street  
Jamaica, NY 11432

Tel. 718-374-0002  
Fax 718-380-3214



## DURING THIS YEAR.....



# 2022

What a year it was!

The programs celebrated with all the precautions in place!

QCP continues to fight the Covid-19 pandemic with Disinfecting, Vaccination and Booster Clinics and ensuring that we have adequate PPE. It's been a tough year!



QCP was fortunate to have the community behind us during the pandemic with donations of all kinds, including this PPE donation from the JFK Rotary. Thank you all!

Ayanna is one of the individuals in the Day Services Program. She enjoyed coming "in-person" and was the winner of this year's Holiday Card artwork contest.





## DURING THIS YEAR.....



QCP is so fortunate to have a community behind us. Thank you to the many organizations that have helped up through these difficult pandemic years.



QCP would like to wish a happy and healthy 103rd birthday to United Cerebral Palsy of Queens' founder, Natalie Rogers. Thank you for all you have done for us! Wishing you continued health!



QCP enjoys working with the Partnership for Parks which allows our volunteers to care for neighborhood parks, and help improve the quality of life for all New Yorkers.

### QCP APPRECIATES OUR DIRECT SUPPORT PROFESSIONALS



QCP is proud to celebrate Direct Support Professionals week each September— an opportunity to highlight the dedicated and innovative support workforce that is the heart and soul of QCP. .

## A MESSAGE FROM THE EXECUTIVE DIRECTOR And BOARD PRESIDENT



Terri Ross,  
Executive Director

2021 and 2022 have been two very difficult years and we know we can all use some time to relax and reflect with our families, friends, and loved ones.

Looking back, there were so many challenges we faced and still need to overcome. However, we should also focus on the progress we have made to create a stronger and safer agency for the people with intellectual and developmental disabilities that we work with and who count on us for being there and staying strong.

We are fortunate to say that we have been able to get staff and program participants vaccinated and boosted as needed to ensure a safe living and working environment. QCP was fortunate to have enough PPE available for staff and individuals to wear to protect themselves and others. Covid-19 Rapid Tests were available in case somebody was not feeling well or were exposed, keeping our exposures to a minimum. We can't say that it's been an easy road but we have been able to do what we need-



Margaret MacPherson  
Board President

ed to do to keep us going strong. We are grateful for the honor of serving as Executive Director and Board President. Please do not hesitate to contact us if you need anything, we are here for you.

*Terri Ross* and  
*Margaret MacPherson*



# SERVICES

## CHILDREN'S SERVICES

- **APPLE** Pre-School
- Universal Pre-K for All
- Family Support Projects
- Equipment Loan Program



## ADULT SERVICES



- Article 16 Clinic
- Day Habilitation
- Residential Services
- Community Connections Seniors Program
- CareerPrep Program
- Community Pre-Voc
- Supported Employment
- Transition Program
- Family Support
- Residential Habilitation



## Summary of Revenue and Expenses

Fiscal Year Ending June 30, 2022

### Support & Revenue

#### Public Support

Contributions	\$	117,466	
Special Events		1,111,150	
Government Grants		3,521,423	

<b>Total Public Support</b>	<b>4,750,039</b>	<b>14.0%</b>
<b>Program Revenue</b>	<b>29,091,077</b>	<b>86.0%</b>
<b>Interest Income</b>	<b>6,401</b>	<b>0.0%</b>
<b>TOTAL SUPPORT &amp; REVENUE</b>	<b>33,847,517</b>	<b>100.0%</b>

### Expenses

Clinic and Service Coordination	1,011,008	3.1%
Adult Day Services	9,484,213	29.3%
Vocational Services	2,897,187	9.0%
Residential Services	15,476,709	47.9%
Children's Services	3,456,165	10.7%

#### Program Services

Management & General	2,629,805	89.9%
Fund Raising	295,719	10.1%

#### Supporting Services

<b>TOTAL EXPENSES</b>	<b>35,250,806</b>	<b>100.0%</b>
-----------------------	-------------------	---------------

<b>Change in Net Assets from Operations</b>	<b>\$ (1,403,289)</b>
---	-----------------------

Assets	\$ 26,232,249
--------	---------------

Liabilities	(14,810,563)
-------------	--------------

<b>Net Assets</b>	<b>\$ 11,421,686</b>
-------------------	----------------------



## Just the Facts.....

- QCP continues to be a major employer in Queens. We are hiring in many of the programs and the Personnel Department has incentives for new employees to join our team.
- The Children's Center was pleased to be back to fully in-person learning and therapy this past September. Many COVID-19 precautions remained in place, but the children came into school daily. The health and safety of our children and staff continued to be our top priority.
- This school year we had about 90 students, including 10 children who were in an inclusionary class and 33 children who were typically developing. Our new 3K class for neighborhood children opened in September 2021 and has been a great success. Our staff's dedication and wonderful abilities are what made 2021/2022 a terrific school year.
- Many of QCP's Supported Employment individuals continue to be front-line workers in stores and supermarkets throughout the pandemic. Over 150 persons continue to be employed through Supported Employment.
- Day Programs came back to both in-person and remote programming. Many of the participants missed the in-person programming and were happy to return, even if on a socially distanced basis.
- The Pre-Voc Program continues to volunteer at various sites to help the community. This program helps individuals take the next step in obtaining employment by volunteering at community sites—our front-line volunteers!
- Families continued to benefit from our "Family First" program which permitted funding for respite, medical and equipment needs in times of crisis.
- The Article 16 Clinic came back in-person and continues to use Zoom and Remote Visits to those who are not comfortable with the in-person setting.
- QCP's Family Support Services-Non-Medicaid Case Management continue to serve individuals and families secure Medicaid eligibility and get referrals to OPWDD.
- QCP's Article 16 Clinic at Bellerose continues to provide access to clinical services including Physical Therapy, Occupational Therapy, Speech, Psychology and Nursing.



## MISSION STATEMENT

Queens Centers for Progress is committed to providing person-centered services and supports to children and adults who have developmental disabilities. The goal of these services and supports is to promote independence, community involvement, and quality of life.

### GUIDING PRINCIPLES

Queens Centers for Progress will:

1. Provide individually-designed services which will maximize:
  - independent decision-making capabilities,
  - integration into community life,
  - daily living, educational, and work-related skills.
2. Advocate for the rights and entitlements of persons with developmental disabilities.  
Demonstrate our commitment to these rights by always treating those who use our services, and their families, with dignity and respect.
3. Engage in community outreach and public education to further awareness of the agency's services, and the positive role played by persons with developmental disabilities.
4. Establish relationships with community and governmental organizations involved with services to people with developmental disabilities.
5. Attract, train, and retain staff who are committed to providing services of consistently high quality, who are compensated fairly for their work, and who are treated with respect.
6. Operate the agency in a manner which demonstrates adherence to high ethical standards and assures financial stability, and thereby protect the ongoing ability to carry out the agency's Mission.



**WE ARE QCP STRONG!**