ANNUAL REPORT
2020-21
Ending 6/30/2021
A MESSAGE FROM
THE EXECUTIVE DIRECTOR
And
BOARD PRESIDENT

It has been everything except business as usual this past year. QCP has remained open for business, adopting new methods and protocols to get essential services and programming to the people we support. Despite all that we encountered throughout the pandemic, we adapted. Our incredible staff — dedicated and QCP Strong made it possible. We are so proud of the many ways in which our staff responded to a crisis more unpredictable than we have ever faced. As each day brought new challenges, everyone stepped up to make sure that QCP remained safe and services were available for those who needed us.

Looking towards the future, it is clear that the way we operate will be different. We would like to thank QCP’s Board of Directors for their continued leadership as we navigate uncertain times while working with less resources. And we must send very special thanks to our sponsors and donors for their continued support throughout the year.

We will continue to adapt, invent and lead, no matter how big the challenge.

“Life isn’t about waiting for the storm to pass. It’s about learning how to dance in the rain.”  Vivian Greene, Author

Terri Ross,
Executive Director

Margaret MacPherson
Board President

SERVICES

CHILDREN’S SERVICES
- APPLE Pre-School
- Universal Pre-K for All
- Family Support Projects
- Equipment Loan Program

ADULT SERVICES
- Article 16 Clinic
- Day Habilitation
- Residential Services
- Community Connections Seniors Program
- CareerPrep Program
- Community Pre-Voc
- Supported Employment
- Transition Program
- Family Support
- Residential Habilitation
MISSION STATEMENT

Queens Centers for Progress is committed to providing person-centered services and supports to children and adults who have developmental disabilities. The goal of these services and supports is to promote independence, community involvement, and quality of life.

GUIDING PRINCIPLES

Queens Centers for Progress will:
1. Provide individually-designed services which will maximize:
   - independent decision-making capabilities,
   - integration into community life,
   - daily living, educational, and work-related skills.
2. Advocate for the rights and entitlements of persons with developmental disabilities.
   Demonstrate our commitment to these rights by always treating those who use our services, and their families, with dignity and respect.
3. Engage in community outreach and public education to further awareness of the agency’s services, and the positive role played by persons with developmental disabilities.
4. Establish relationships with community and governmental organizations involved with services to people with developmental disabilities.
5. Attract, train, and retain staff who are committed to providing services of consistently high quality, who are compensated fairly for their work, and who are treated with respect.
6. Operate the agency in a manner which demonstrates adherence to high ethical standards and assures financial stability, and thereby protect the ongoing ability to carry out the agency’s Mission.

Just the Facts.....

- QCP continues to be a major employer in Queens. We are hiring in many of the programs and the Personnel Department has many incentives for new employees to join our team.
- The Children’s Center was pleased to re-open for in-person services as of September 2020. However, due to COVID-19 precautions, many children continued to receive 100% remote services. The other children participated in a hybrid model, two days per week in-person and the other three days remotely. Our staff and parents became Zoom experts!
- This school year we had 68 students enrolled. Eight of these children were in an inclusionary class with 13 typically-developing UPK children. Due to our many safety precautions and our staff’s dedication and professionalism, our school remained a safe place to learn and grow.
- Many of QCP’s Supported Employment individuals continue to be front-line workers in stores and supermarkets throughout the pandemic. Over 150 persons with intellectual/developmental disabilities continue to be employed through Supported Employment.
- Day Programs went remote in March 2020 and eventually came back to both in-person and remote programming. Many of the participants missed the in-person programming and were happy to return, even if on a socially distanced basis.
- The Pre-Voc Program continues to volunteer at food pantries and other volunteer sites to help the community. This program continues to help individuals take the next step in obtaining employment by volunteering at community sites—our front-line volunteers!
- Families continued to benefit from our “Family First” program which permitted funding for respite, medical and equipment needs in times of crisis.
- The Article 16 Clinic continues to use Zoom and Remote Visits starting due to the pandemic and are able to reach many of our clients during this trying time.
- QCP’s Family Support Services-Non-Medicaid Case Management continue to serve individuals and families secure Medicaid eligibility and get referrals to OPWDD services and other services.
- QCP’s Article 16 Clinic at Bellerose continues to provide access to clinical services including Physical Therapy, Occupational Therapy, Speech, Psychology and Nursing.
## Summary of Revenue and Expenses

**Fiscal Year Ending June 30, 2021**

### Support & Revenue

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Public Support</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contributions</td>
<td>$96,289</td>
<td></td>
</tr>
<tr>
<td>Special Events</td>
<td>$685,636</td>
<td></td>
</tr>
<tr>
<td>Government Grants</td>
<td>$1,032,002</td>
<td></td>
</tr>
<tr>
<td><strong>Total Public Support</strong></td>
<td>$1,813,927</td>
<td>6.1%</td>
</tr>
<tr>
<td><strong>Program Revenue</strong></td>
<td>$27,889,205</td>
<td>93.8%</td>
</tr>
<tr>
<td><strong>Interest Income</strong></td>
<td>$16,154</td>
<td>0.1%</td>
</tr>
<tr>
<td><strong>TOTAL SUPPORT &amp; REVENUE</strong></td>
<td>$29,719,286</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

### Expenses

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinic and Service Coordination</td>
<td>$1,008,261</td>
<td>3.7%</td>
</tr>
<tr>
<td>Adult Day Services</td>
<td>$7,586,142</td>
<td>27.9%</td>
</tr>
<tr>
<td>Vocational Services</td>
<td>$2,424,641</td>
<td>8.9%</td>
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<tr>
<td>Residential Services</td>
<td>$12,861,989</td>
<td>47.3%</td>
</tr>
<tr>
<td>Children’s Services</td>
<td>$3,313,322</td>
<td>12.2%</td>
</tr>
<tr>
<td><strong>Program Services</strong></td>
<td>$27,194,355</td>
<td>100.0%</td>
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<tr>
<td>Management &amp; General</td>
<td>$2,692,984</td>
<td>90.4%</td>
</tr>
<tr>
<td>Fund Raising</td>
<td>$284,518</td>
<td>9.6%</td>
</tr>
<tr>
<td><strong>Supporting Services</strong></td>
<td>$2,977,502</td>
<td>100.0%</td>
</tr>
<tr>
<td><strong>TOTAL EXPENSES</strong></td>
<td>$30,171,857</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

**Change in Net Assets from Operations** $ (452,571)

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assets</td>
<td>$22,005,966</td>
</tr>
<tr>
<td>Liabilities</td>
<td>(12,560,733)</td>
</tr>
<tr>
<td><strong>Net Assets</strong></td>
<td>$9,445,233</td>
</tr>
</tbody>
</table>
DURING THIS YEAR.....

QCP got together with TSI-NY to help plant the Giving Garden at the Bellerose Campus. It was a community effort where we made new friends as we continued to be QCP Strong!

QCP’s Fundraising Program didn’t skip a beat this year having virtual and hybrid events that helped raise funds to make ends meet. This is the Virtual “Fall into Fitness” Run through the Queens County Farm in Floral Park. We also held a Day of Golf, virtual Evening of Fine Food and a hybrid Gala! Way to get creative QCP Fundraising Team!

QCP administered over 600 vaccinations to staff and individuals. We continue to maintain social distance and wear masks to ensure a healthy and safe environment. Programs continue to offer remote programming to ensure the safety of all.

This year, Andrew Ahart who works in QCP’s House 3, and won the CP State Robert Schonhorn Direct Support Professional of the Year Award. During the pandemic he volunteered to provide support to residents who required 24-hour assistance and was the go-to person. We are so proud of him and his accomplishments.

QCP APPRECIATES OUR FINANCIAL SUPPORTERS FOR HELPING TO MAKE OUR MISSION POSSIBLE

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