



QCP CLINIC NOTICE

The QCP Article 16 Clinic is committed to delivering service with your health and safety as a priority. We want to be sure the approach we are taking to re-open is thoughtful and we are creating an environment that is safe for everyone. We are going to take a phased approach to reopen when:

- Its allowed by state and local government
- We're prepared with the right safety measures and protocols and
- We have the confidence we can ensure the safety and well-being of our client/ caregivers/ and staff.

The QCP Clinic follows guidelines and recommendations by NYS Department of Health, NYS/ OPWDD, and the U.S. Centers for Disease Control and Prevention (CDC). Therefore, the protocols we have today may change depending on recommendations provided by these agencies. The QCP Clinic will continue to offer Tele-health services when appropriate but we will also begin to schedule in-person appointments. You may see some changes when it is time for your appointment. We made these changes to protect our clients, caregivers, and staff. For example:

- Health screenings will be conducted upon entry to the building
- You will be required to use face covering and gloves for the duration of your appointment
- We have hand sanitizers for your use in the reception area and testing area
- You will notice physical barrier between client and assigned staff
- Appointments will be staggered to allow greater time between appointments and reduce the number of persons in the waiting area
- We will promote social distancing by marking seats to allow six feet distance between persons
- The waiting area will no longer offer magazines or children's toys

We look forward to seeing you and answer your questions about the steps we are taking. Thank you for using the QCP Clinic service and referring individuals and families to us. We value your trust and look forward to welcoming you back.