



QUEENS CENTERS FOR PROGRESS

Services for People with Developmental Disabilities

ANNUAL REPORT 2017-18



81-15 164 Street, Jamaica NY 11432

Telephone: (718) 380-3000

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QUEENS CENTERS FOR PROGRESS

Services for People with Developmental Disabilities

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QCP Adult Center

81-15 164th Street
Jamaica, NY 11432

Tel. 718-380-3000
Fax 718-380-0483

QCP Bellerose Center

249-16 Grand
Central Parkway
Bellerose, NY 11426

Tel. 718-279-9404
Fax 718-423-1404

QCP Children's Center

82-25 164th Street
Jamaica, NY 11432

Tel. 718-374-0002
Fax 718-380-3214

A MESSAGE FROM THE EXECUTIVE DIRECTOR

“It always seems impossible until it's done.”
Nelson Mandela

2018 has been a year of change and success for QCP. We've been learning, growing, and enhancing the skills of the individuals we support and the staff who support them. This year, we significantly increased our contributions to the community through volunteering at food pantries, senior centers, animal rescue programs, the NYC Parks Department, recycling centers and religious organizations to name a few. By giving back to the community, we build positive relationships, self-confidence and a sense of pride and accomplishment.

Our Day and Employment Programs have thrived as a result of numerous changes in the field. Individuals are enjoying working side by side with people in their community while learning the skills they need to join their peers in successful outside ventures.

In preparation for Managed Care, QCP partnered with Advance Care Alliance, (ACA), transitioning our Medicaid Service Coordinators to Care Coordination. We look forward to meeting the challenges of this new system.

We gratefully acknowledge the generous support of our donors and partners who demonstrate appreciation of our hard work. Their contributions are invaluable to helping us achieve the best for those we support.

The Board of Directors and I look forward to furthering QCP's mission, finding ways for people with intellectual and other developmental disabilities to build their lives their way. We continue to support our dedicated families and staff in helping each person to meet their own goals.



Terri Ross,
Executive Director



Michael J. Macaluso,
Board President

SERVICES



CHILDREN'S SERVICES

- Early Childhood Direction Center
- Apple Tree Nursery School
- Universal Pre-Kindergarten
- APPLE Pre-School
- Family Support Projects
- Equipment Loan Program

ADULT SERVICES

- Article 16 Clinic
- Day Habilitation
- Residential Services
- Community Connections Seniors Program
- CareerPrep Program
- Community Pre-Voc
- Supported Employment
- Transition Program
- Family Support
- Residential Habilitation



Just the Facts.....

MISSION STATEMENT

Queens Centers for Progress is committed to providing person-centered services and supports to children and adults who have developmental disabilities. The goal of these services and supports is to promote independence, community involvement, and quality of life.

GUIDING PRINCIPLES

Queens Centers for Progress will:

1. Provide individually-designed services which will maximize:
 - independent decision-making capabilities,
 - integration into community life,
 - daily living, educational, and work-related skills.
2. Advocate for the rights and entitlements of persons with developmental disabilities.
Demonstrate our commitment to these rights by always treating those who use our services, and their families, with dignity and respect.
3. Engage in community outreach and public education to further awareness of the agency's services, and the positive role played by persons with developmental disabilities.
4. Establish relationships with community and governmental organizations involved with services to people with developmental disabilities.
5. Attract, train, and retain staff who are committed to providing services of consistently high quality, who are compensated fairly for their work, and who are treated with respect.
6. Operate the agency in a manner which demonstrates adherence to high ethical standards and assures financial stability, and thereby protect the ongoing ability to carry out the agency's Mission.



- QCP continues to be a major employer in Queens with about 600 staff.
- 724 families were assisted through the Early Childhood Direction Center (ECDC) in securing evaluation/services for their children. 64 workshops were provided to over 695 families and 1,015 professionals.
- This year Team QCP raised over \$40,000 for QCP's programs.
- The Children's Center served over 110 children including over 20 students in inclusionary classes.
- 89 children were "adopted" by QCP Adult Center staff for the holidays. Each child received their presents with their pictures on it! Day Hab participants "drive the QCP sleigh" to deliver the presents to the Children's Center.
- 180 persons with developmental disabilities continued to be employed through Supported Employment.
- Individuals from QCP's Day Services Programs volunteered in the community at SNAP, North Shore Animal League, local churches, schools, food pantries, Senior Centers, retreat houses and libraries. This helps promote job readiness skills.
- Individuals with severe developmental disabilities participated in community activities including the YMCA gym, a running club, and Zumba classes.
- This year the Eastern Adult Tennis Foundation continued their support of QCP's Day Services Tennis Program.
- Community Pre-Voc continues to help individuals take the next step in obtaining employment by volunteering in over 20 community sites. Nine individuals were successfully placed in jobs during the year.
- 242 families have benefited from our "Family First" program which permitted funding for respite, medical, and equipment needs in times of crisis.
- In our Article 16 Clinic: Over 4,000 visits were rendered and over 400 individuals received free clinical evaluations under the Family Support Grant.
- QCP's Family Support Services-Non-Medicaid Case Management served 97 individuals and families to secure Medicaid eligibility and get referrals to OPWDD and other services.
- QCP's Article 16 Clinic at Bellerose continues to provide access to clinical services including Physical Therapy and Speech.
- QCP attended the CP State Conference in Albany celebrating Eduardo Angeles, recipient of the 2018 Robert Schonhorn Direct Service Professional Award. Staff and individuals from all programs collaborated in a delightful musical and fun video done at the Bellerose location.... "What the World Need Now."
- More than 20 individuals participated in weekly track workouts with the St. John's Women's Track Team.
- QCP continued to support the State's efforts in the #bFair2DirectCare Advocacy Campaign to support measures to increase wages for direct support professionals.

Summary of Revenue and Expenses

Fiscal Year Ending June 30, 2018

Support & Revenue

Public Support

Contributions	\$ 24,675
Special Events	1,074,785
Government Grants	469,904

Total Public Support

1,569,364

Program Revenue

34,542,221

Interest Income

31,415

TOTAL SUPPORT AND REVENUE

36,143,000

Expenses

Clinical & Coordination Services	3,013,200
Adult Day Services	10,502,023
Vocational Services	2,861,992
Residential services	11,960,188
Children's Center Services	5,641,550

Program Services

33,978,953

Management and General	2,938,396
Fundraising	303,438

Supporting Services

3,241,834

TOTAL EXPENSES

37,220,787

Change in Net Assets from Operations

(1,077,787)

Assets	18,320,146
Liabilities	-8,026,964
Net Assets	10,293,182

DURING THIS YEAR.....



QCP's 22nd Annual Golf Outing was an amazing success this year! With nearly 400 golfers and four courses, the event raised over \$1 million for QCP's programs. With special thanks to our sponsor, The Home Depot.

The Jamaica Rotary and NYPD held another amazing BBQ at the Bellerose location. They also stop by the Children's Center and Adult Center with holiday gifts for all the participants. Thank you for your kindness.!



QCP once again held the Natalie Rogers "Getting It Done" Awards recognizing staff who were nominated by their peers for aspiring to be like Mrs. Rogers.

This year Eduardo Angeles received the CP of NYS Robert Schonhorn Direct Support Professional of the Year Award. Pictured with Louise who nominated him for caring for the people in the Pre-Vocational Program she attends. Congratulations on this well-deserved recognition!



"What the world needs now, is love, sweet love...." was this year's theme for the CP State Annual Video which was made at the Bellerose location with staff and individuals marching down to the Giving Garden singing. It was a memorable occasion!

DURING THIS YEAR.....



This year QCP was able to spruce up our lobby with a Grant from DASNY. We are proud of the individuals who brighten our new hallways!



This year QCP honored 67 staff at the Years of Service Ceremony this year. The theme was "Disco Style!" Special congratulations to Cindy Heller, Shira Safran, and Lisa Rossdale on 40 Years of Service. QCP also recognized the Medicaid Service Coordinators who will now be Care Coordinators with ACA.



For the eighth year running, Team QCP ran the TCS NYC Marathon and raised a record of almost \$35,000! Congratulations!



Tawana was so happy to be chosen for the 2018 holiday card artist. Tawana has been attending QCP's Day Hab Program since 2008 and enjoys drawing and painting.

QCP APPRECIATES OUR FINANCIAL SUPPORTERS FOR HELPING TO MAKE OUR MISSION POSSIBLE

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- | | |
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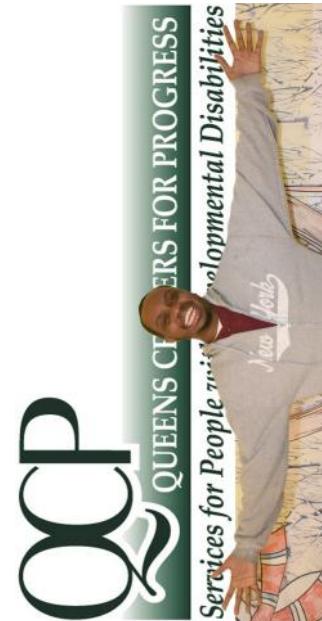
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